



G. Grady McBride, M.D.

Orthopaedic Surgery
Adult Spinal Reconstruction
Cervical & Lumbar Spine Surgery
Scoliosis

May 14, 2007

Jeffrey P. Rosen, M.D.

Orthopaedic Surgery
Joint Replacement
Knee, Shoulder & Hip Surgery
Sports Medicine

Dear Adjuster/Case Manager;

Craig P. Jones, M.D.

Orthopaedic Surgery
Orthopaedic Oncology
Sports Medicine

Lawrence S. Halperin, M.D.

Orthopaedic Surgery
Hand Surgery
Upper Extremity Surgery

Stephen R. Goll, M.D.

Orthopaedic Surgery
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Samuel S. Blick, M.D.

Orthopaedic Surgery
Knee Replacement
Knee and Shoulder Surgery
Sports Medicine

Alan W. Christensen, M.D.

Orthopaedic Surgery
Hand Surgery
Upper Extremity Surgery

Joseph D. Funk, D.P.M.

Foot & Ankle Surgery
Podiatry

Tamara A. Topoleski, M.D.

Orthopaedic Surgery
Pediatric Orthopaedic Surgery

Daniel L. Wiernik, D.P.M.

Foot & Ankle Surgery
Podiatry

Steven E. Weber, D.O.

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Randy S. Schwartzberg, M.D.

Orthopaedic Surgery
Sports Medicine
Knee & Shoulder Specialist

Bryan L. Reuss, M.D.

Orthopaedic Surgery
Sports Medicine
Knee & Shoulder Surgery

Robert C. Mumby, M.D.

General Orthopaedics

J. Darrell Shea, M.D.

Emeritus

Kevin Joyce, M.B.A.

Executive Director

Orlando Orthopaedic Center continues to strive to maintain its reputation as the premier orthopaedic surgery and musculoskeletal center in the Central Florida area. We are always searching for innovative and quality centered ways to improve the care and service our 5 Central Florida offices provide. Over the **35** years that Orlando Orthopaedic Center has been in existence, we have developed an expertise in serving the Workers Compensation industry and value the relationships and business that we currently have with specific employers and carriers and especially the Adjusters and Nurse Case Managers that are most often are primary point of contact. Orlando Orthopaedic Center understands the challenges both clinically and administratively that are associated with the Workers Comp. industry and like any of our other lines of business look for opportunities to improve the efficiency and cost effectiveness of our efforts in serving our business associates and patients. In an effort to improve our own internal operations, Orlando Orthopaedic Center has taken a bold step to ensure that it is able to maintain the high level of service and quality of care that you are accustomed to by partnering with a national W/C industry leader to assist Orlando Orthopaedic Center on a number of administrative levels.

Effective May 1st, 2007, Orlando Orthopaedic Center entered into a relationship with Unified Health Services (UHS) to improve its effectiveness processing Worker Comp. patient claims and authorizations for services such as: **Initial Office Visits, Diagnostic Imaging, Physical Therapy, Surgery, and Pain Management Services.** More specifically, this will streamline our administrative workload so we can focus on delivering the quality medical services you have come to expect while creating a few new benefits for the employer/payor community. *Over the coming months you will become familiar with the efficiencies and services that UHS and OOC will be offering which we believe will provide a distinct advantage for our practice where there will now be a single point of contact and reference for claims information and patient documentation (i.e. progress notes, DWC25 forms, etc).*

Downtown Office

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Understandably change is difficult and we fully understand the initial concerns and possible confusion that is associated with a shift in how these functions, which have been handled by OOC staff, will now be managed by UHS. To help in this transition, we have provided the attached "Fact Sheet" for UHS which outlines the scope of services that they will be covering and also provides a detailed contact list of their staff and the specific functions that they will be handling. During this transition, we expect that there will be many questions that will need to be answered and clarifications provided on how our practice and UHS will handle the details associated with a Workers Comp. patient visit. Please feel free to contact any of the individuals listed on the UHS "Fact Sheet". Additionally, contact can be initiated directly to Orlando Orthopaedic Center representatives who can direct you to the appropriate area at UHS.

Lastly, I want to thank you for your continued support and use of Orlando Orthopaedic Center for your Worker Comp. business. We value our relationship with you and the others within your organization as a vital link to our success. In the future we will continue to enhance our services and the quality of care we provide as well as bring to you additional networking and educational opportunities.

Best Regards,

Kevin Joyce


Executive Director
Orlando Orthopaedic Center

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